

SPECIAL TERMS & CONDITIONS

FOR ALL NEW BOOKINGS MAKE BETWEEN SEPTEMBER 1 AND OCTOBER 31, 2020

BOOK BY
OCT 31

DEPOSIT ONLY
\$50

CANCEL UP TO 90
DAYS PRIOR WITH
NO PENALTY

**SAFETY
FIRST**

It's our 50th anniversary! Book your trip with a \$50 deposit.

From September 1 to October 31, 2020, you can secure your spot on any 2021 land tour with a deposit of \$50 per person. A further \$450 deposit is due one month later.

The following special terms and conditions apply to all new bookings made from September 1 to October 31, 2020:

- You may transfer your deposit to any other trip within 2 years of your travel date with no transfer fee or cancel and receive a full refund of your \$500 deposit any time up to 90 days prior to departure
- You may transfer your deposit to a different tour within 2 years of your travel date with no transfer fee any time up to 60 days prior to departure
- Your final payment is due 60 days prior to departure. Cancellations within 60 days of departure are subject to our standard terms and conditions. However, if our tour criteria are not met, your tour will not operate and we will transfer your payments to your choice of tour within 2 years of your travel date.

Please note: Because we charter small ships exclusively for our group, our ship-based tours have specific booking, transfer, and cancellation conditions. These are outlined on the Detailed Itinerary for each tour.

OUR TOURS WILL PROCEED WHEN ALL THE FOLLOWING TOUR READY CRITERIA ARE MET:

- The Canadian government does not have an 'avoid non-essential travel' or 'avoid all travel' to the country or region within a country for any part of the tour.
- No region of the tour has any significant COVID-19 related restrictions.
- There is reliable airline access for arrival and departure.
- Worldwide Quest and our partners in-country are confident that your trip can operate safely and enjoyably.

FAQ

What if my destination country is clear to travel to, but then has an outbreak of COVID-19 or brings in a mandatory quarantine for foreign visitors within the 60 days prior to travel period?

If the destination country fails to meet our four-point criteria for two consecutive weeks within the 60 days prior to departure or at any time within 2 weeks of departure, you can transfer 100% of your payments to any other trip within 2 years of your departure date with no transfer fee.

What if the Canadian government issues an 'Avoid Non-Essential Travel' or an 'Avoid all Travel' advisory within 60 days of my tour?

If this advisory is in place for two consecutive weeks prior to your tour or within two weeks of your tour date, our four-point criteria is not met. You can transfer 100% of your payments to any other trip within 2 years of your departure date with no transfer fee. Note that this applies ONLY to a travel advisory due to COVID-19. If the travel advisory is for any other reason (weather, political action etc...), our usual terms and conditions apply. Note that cancellation and insurance policies cover travel advisories of this nature. For this reason, we urge you to ensure that you have appropriate coverage in place.

I don't live in Canada. What if my government's travel advisory is different to the Canadian government's?

Worldwide Quest is based in Toronto, so we are subject to the Canadian government's travel advisories. For travellers based in other countries, we ask you to review your travel status at 60 days prior to travel when your final balance is due. If you wish to transfer your deposit at that time, you may do so with no transfer fee.

What if a mandatory quarantine is put into place on return from my trip?

Worldwide Quest will not cancel a tour if there is a mandatory quarantine upon your return, as we know that most travellers are comfortable self-isolating at home.

What if my tour meets Worldwide Quest's criteria for proceeding, but I still want to cancel?

We have established comprehensive criteria for our tours' viability. While some minor changes to the itinerary may be necessary to ensure the tour's safety, we will ensure that the tour activities and experiences are not compromised. Therefore, if our tour is proceeding, our standard terms and conditions apply.

Does my travel insurance cover COVID-19?

This will depend on the wording of your individual travel insurance policy. Policies issued after March 15, 2020 have specific clauses regarding COVID-19. Some policies will cover your medical expenses should you contract COVID-19 while travelling but will not cover your cancellation costs should you contract the virus prior to departure. Many policies offer 'cancel for any reason' (CFAR) coverage. We urge you to verify all details of your coverage. Please note that Medical Insurance is mandatory for all our tours. We strongly urge you to ensure that you have Cancellation and Interruption Insurance in place should an unexpected event force you to cancel your travel arrangements. While we are all justly focussed on the impact of COVID-19, we must also remember that unexpected events such as breaking a leg or the illness of a family member may occur and may prevent you from travelling or require that you return home during your tour.

What is Worldwide Quest doing to make travel conditions safer for travellers?

We have reviewed every facet of our operations on the ground and prepared our ['TravelSafe' Document](#) that outlines the positive steps we and our partners are taking to redefine our hygiene and sanitation protocols with stringent measures that ensure a safe environment as part of our tradition of hospitality.

All of us at Worldwide Quest would like to thank our community of travellers like you for your support and your patience through all of this. We understand that this is a stressful situation with many unknowns. Postponing your travels means that we can continue to support our partners around the world and the communities that depend on and benefit from travel.